Client terms and conditions form

MAJ CW25/07/2025

Terms and conditions pertaining to the wine tourism activity "Vendangeur d'un jour" are as follows:

<u>Article 1: Aims and objectives</u>

The "grape harvesting for tourists" activity proposed by the tourist offices and piloted by SYNVIRA aims to present and explain grape harvesting, and to provide an introduction to the work done during the harvest period. Clients can also learn about vine growing and vinification.

<u>Article 2: Client participation terms</u>

- Clients purchase a wine tourism activity, namely an introduction to grape harvesting/grape pickers' lunch (according to choice). The purchase of wine is not obligatory in either case.
- Clients are under their own responsibility and are undertaking this activity of their own free will, with the objective of learning.
- The activity is punctual and limited in time, on a small area of the vineyard.
- The activity is of no use for the operation of the wine and winemaking company and the realization of the harvest has no finality of output or productivity.
- There is no relationship of subordination between the clients who purchase the activity and the wine producer who accompanies them during the activity (an introduction to grape harvesting).

<u>Article 3: Prices</u>

	Individual	**Group** Minimum 10 people	**Child* - 7 à 18 years** Free under 7 years
½ day without meal **<u>9h à 12h</u> or <u>14h à 17h</u>**	**45 €**	**40 €**	**15 €**
½ day with meal **<u>9h à 14h</u>**	**59 €**	**54 €**	**29 €**

* Children participate in the delivery under the responsibility of their parents.

<u>Article 4: Cancellation due to bad weather</u>

The tourist office reserves with right to cancel the activity due to bad weather.
Clients will be reimbursed.

<u>Article 5: Items provided for clients</u> (included in the price of the activity)

The wine producer agrees to provide each client with secateurs.
Clients must wear appropriate clothing and footwear in accordance with weather (old clothes because of grape stains, walking shoes or boots, headgear) and a bottle of water.

<u>Article 6: Insurance</u>

Accidents will be dealt with according to the civil code. Any material or physical damage is to be covered by the clients' civil responsibility insurance policy.

SYNVIRA 16 Rue Jean Mermoz – BP 41541 – 68015 Colmar Cedex – Tél 03 89 41 97 41
accueil@synvira.com - www.alsace-du-vin.com - www.vigneron-independant.com